

## General Terms of Delivery

- Inspections and examinations are always done visually. Without explicit commission, nothing is broken away, or removed, to inspect a construction. The reason is that destructive examination results in damage that needs to be repaired.
- Without a visual motive, or without consent of the seller, covered parts are not uncovered, unscrewed, scratched, or opened in any other way.
- Inspections and examinations are snapshots; furthermore, buildings are exposed to many influences, such as the weather. Therefore, we are not responsible for any hidden defects or their consequences, that were not discernible at first sight at the time of the visual examination.
- The validity of a report expires after three months after the date of the inspection. After expiry, the report is no longer valid, and if a valid inspection report is needed, another inspection must be done.
- Reclamations must be reported in writing within three months after the date on the examination report, **and within one (1) week after observation**, to NOK bouw consultancy & realisatie, Ekkersrijt 4012, 5692 DA Son en Breugel.
- Reclamations that are received later than three months after the date on the report and/or later than one week after observation, shall not be taken into consideration by NOK bouw consultancy & realisatie.
- The maximum liability of NOK bouw consultancy & realisatie is limited to the compensation that is paid by our insurance company in a particular case.
- If applicable: inspection is carried out from the ground floor or storey floor, and, if necessary, with the use of a ladder with a height of no more than three metres.

## General Terms of Payment

- Term of payment: an invoice must be paid within 14 days after the invoice date. If this term of payment is exceeded, we will charge legally allowed collection costs of at least € 40,-, plus interest over the amount of the invoice. If an invoice is not paid, it is forwarded to a debt collection agency. The extra costs that this generates, are at the expense of the client.
- It is not customary, nor is it appreciated, to pay through a notary. If this leads to any payment arrears, the above applies.